If you would like additional cards for other drivers and vehicles on your policy, please call (888) 600-2722.

California State Automobile Association

F1178 (Aug 2006)

Keep this guide in your car.

IN CASE OF ACCIDENT

1. **Move out of harm's way.**
2. **If there are injuries, give aid.** Attempt to stop any profuse bleeding. Avoid moving an injured person — it may seriously complicate the injury. Call 411 or an ambulance.
3. **Prevent further damage.** Warn oncoming drivers of any hazard by directing traffic, setting flares or signaling with a flashlight.
4. **Call the police,** even if there are no injuries.
5. **Gather the facts.** Use this guide to capture pertinent information. If you have a camera or cell phone with a camera, take photos to document the scene. Use the enclosed Claims Action Cards to exchange information.
6. **Be careful what you say.** Don't take the blame or blame others. Investigation may show you were not responsible. Do not show your policy or tell your policy limits.
7. **Report claims immediately:** (800) 922-8228. Time is important!

Reminder: Always carry evidence of insurance and registration in your vehicle.

ACCIDENT INFORMATION

Exchange the following information with other drivers when and if it is safe to do so:

Other Driver, Vehicle, Insurance

Name

Address

Home phone Work phone

Driver's license number

Vehicle owner

Insurance company

Policy number

Vehicle make Model Year

License plate number

Other People Involved

☐ Passenger in your car ☐ Passenger in other car ☐ Witness

Name

Address

Home phone Work phone

☐ Passenger in your car ☐ Passenger in other car ☐ Witness

Name

Address

Home phone Work phone

☐ Passenger in your car ☐ Passenger in other car ☐ Witness

Name

Address

Home phone Work phone

Other Accident Information

Date and time

Location (city and street)

Police department investigating

Police report number

Towing Co.

Towing Co. Phone

This is a guide for collecting information when you are involved in an accident. Keep it in the glove compartment of your car.

CLAIMS ACTION CARD

Anytime. Anywhere.
A cualquier hora. En cualquier lugar.

(800) 922-8228

Report all claims as soon as possible.
Reporte todos los reclamos lo más pronto posible.

Call (800) 922-8228 anytime, including nights and weekends, to report a claim. If you are involved in an accident, break the card in half and give the right half to the other driver.

Keep this half

Give this half to the other driver

After an accident:

1. Call (800) 922-8228 as soon as possible to report your claim.
2. Snap this card in two and provide the right side to the other party.
3. If it is safe, get the name, license plate number and insurance company of the other party.

Después de un accidente:

1. Llame al (800) 922-8228 lo más pronto posible para reportar su reclamo.
2. Rompa esta tarjeta por la mitad y entregue la parte de la derecha al otro conductor.
3. Si es seguro, obtenga el nombre, el número de placa de licencia y la compañia de seguro del otro conductor.

CSAA POLICY #/NUMERO DE POLIZA CSAA

CSAA claims action card

Now that this claims action card has been provided to you by a AAA Member, please call (800) 922-8228 for immediate assistance.

Our claims representatives are available to you 24 hours a day, 7 days a week.

MEMBER NAME

CSAA POLICY #

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